



11 Broad Street, P.O. Box 115, Medford, NJ 08055 Phone (609) 654-7327 Fax (609) 654-4125
www.foleymech.com HIC#13VH00185900 NJ Master Plumbers License #9548

Heat Pump "Comfort Assurance" Service Agreement

Property Owner: _____
Mailing Address: _____
City: _____ State/Zip: _____ Work Phone: _____
Home Phone: _____ Email: _____
Property Address: _____
Make: _____
Air Handler Model Number: _____ Serial Number: _____
Heat Pump Model Number: _____ Serial Number: _____

Heat Pump Agreement

Effective _____ for the sum of \$324.00 yearly, plus tax. OR
\$27.00 monthly, plus tax, paid via credit card on the 1st day of the month.
Reoccurring each month thereafter until agreement is canceled.

This service agreement is for a period of one year and includes yearly maintenance. As a Foley Mechanical Inc. "Comfort Assurance" customer, you can rest assured you will be comfortable all year long.

Maintenance performed twice during period of agreement to include: A thorough system cleaning and inspection. We will ensure all parts are operating safely, efficiently and properly service the unit to extend the life of the unit. This will avoid costly breakdowns.

Priority Service: As an agreement holder, you will receive priority scheduling, discounted products, and 24/7 telephone service. Agreement holders may also qualify for discounted upgrades and accessories.

Replacement Discounts: Agreement holders will receive discounted replacement options for the variety of products and services we offer.

COMFORT ASSURANCE AGREEMENT

Our system maintenance includes:

- Check and adjust thermostat.
- Check to make sure that the indoor & outdoor units operate.
- Replace the air filter or clean if reusable type.
- Check bearings & lubricate blower motor if needed.
- Check blower belt, wear, and tension & adjust as needed.
- Check electrical connections for tightness.
- Check evaporator coil to determine if it needs cleaning.
- Check voltage to unit.
- Check blower motor amp draw.
- Check electric heaters w/amp probe and voltage during heating inspection.
- Check condenser motor bearings & lubricate if needed.
- Check condenser motor amp draw.
- Check refrigerant level.
- Check compressor amp draw.
- Check crankcase heater if compressor has one installed.
- Check defrosts controls.
- Check reversing valve operation.
- Check coil temperature.
- Check and clean condensate drain and pan.
- Perform visual inspection of ductwork.

FEE SCHEDULE AS FOLLOWS:

Diagnostic Fee of \$99.00 (Reg. \$139.00)

15% Discounted Flat Rate Repairs quoted at time of service.

Priority Emergency - No Heating or Cooling Calls

Monday – Friday 8:00AM to 6:00PM

After Hours, Weekend, Holiday, or Evening Services - \$189.00 (Reg. \$239.00)

Your Comfort Assurance Agreement ensures years of worry free operation through regular maintenance.

Foley Mechanical Inc., hereafter referred to as THE COMPANY, will provide the necessary service and maintenance for your heat pump system.

GENERAL CONDITIONS

This agreement between THE COMPANY and the PROPERTY OWNER/AGENT covers only the primary structure listed above. The PROPERTY OWNER/AGENT understands that THE COMPANY'S liability under this agreement is limited to providing REMEDIAL CORRECTIONS ONLY and in no way, implied or otherwise, is responsible for damages or repairs to the structure(s) or contents. THIS AGREEMENT IS VOID WITHOUT A SIGNATURE FROM AN AUTHORIZED COMPANY REPRESENTATIVE.

THE COMPANY will conduct a maintenance inspection of the above structure(s) prior to coverage. If at any time during this one year period should a maintenance issue arise, THE COMPANY will re-inspect upon notification by the PROPERTY OWNER/AGENT and provide a remedial treatment recommendation(s) at no additional cost, within the first year. THE COMPANY reserves the right to revise this annual renewal fee as of any anniversary date. Payments are to be made within (30) days of the anniversary date of this agreement. Failure to pay the fee voids the extension of this agreement. THE COMPANY and the PROPERTY OWNER/AGENT both reserve the right to cancel this agreement on the anniversary date. THE COMPANY is not responsible for any pre-existing conditions or issues that may arise due to those conditions. THE COMPANY reserves the right to bill your account and/or credit card once per month for this service.

THE COMPANY AND THE PROPERTY OWNER/AGENT AGREES TO THE FOLLOW TERMS AND CONDITIONS:

1. ADDITIONS OR ALTERATIONS

This agreement covers only the structure(s) identified on the previous page as of the date of the initial work. If the above structure(s) is structurally modified, altered, or otherwise changed, the PROPERTY OWNER/AGENT will immediately notify THE COMPANY in writing. Such additions may result in the need for additional work (at your expense) or this agreement becomes null and void.

2. DAMAGE: THE COMPANY shall not be responsible for (1) any past or existing damage or repairs to the structure(s) or its content at the date of this agreement, (2) any costs or expenses incurred by the PROPERTY OWNER/AGENT as a result of such damage, or (3) any damage caused by or related to any of the conditions described herein.

3. NOTICE OF CLAIMS, ACCESS TO PROPERTY

Any clam under the terms of the agreement must be made immediately in writing to THE COMPANY. THE COMPANY is only obligated to perform under this agreement if the PROPERTY OWNER/AGENT allows THE COMPANY access to the identified structure for any purpose contemplated by the agreement, including but not limited to re-inspection, whether the inspection was requested or considered necessary by the PROPERTY OWNER/AGENT or required by the agreement and requested or considered by THE COMPANY.

4. DISCLAIMER

THERE ARE NO GUARANTEES OR WARRANTIES, EXPRESSED OR IMPLIED, EXCEPT THOSE SPECIFICALLY STATED HEREIN. THERE ARE NO WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

5. BINDING ARBITRATION

In the event of any dispute between THE COMPANY and the PROPERTY OWNER OR AGENT arising out of or relating to this agreement, the parties hereby expressly agree to submit their dispute to binding arbitration in Burlington or Camden County, NJ for resolution in accordance with the rules and requirements of the American Arbitration Association.

6. TRANSFERABILITY

This agreement shall terminate upon transfer of ownership of the described structure(s). A new agreement may be issued by THE COMPANY at its discretion, to a new Purchaser provided the new Purchaser signs an updated agreement as the PROPERTY OWNER OR AGENT. New PROPERTY OWNER/AGENT will be responsible for current fees due at time of purchase.

7. INHERENT RISKS

It is impossible to eliminate all risks associated with this service. Unintended consequences may result because of abnormal weather conditions (such as excessive rainfall, flood, drought, tornadoes, hurricanes), which are beyond the control of THE COMPANY. All such risks shall be assumed by THE PROPERTY OWNER/AGENT. THE COMPANY is not responsible for acts of God, terrorism, or other catastrophic events.

8. AUTHORIZED SERVICE

This agreement and all obligations of Foley Mechanical Inc. are void if the PROPERTY OWNER/AGENT services or attempts to service his/her own heater, or allow anyone other than an authorized service person from Foley Mechanical Inc. to perform any services on the covered system.

9. CANCELLATION

Customer Initial: _____

This agreement is auto-renewing and will continue on a month to month basis until cancelled by the PROPERTY OWNER/AGENT or THE COMPANY. Cancellation will be effective for non-payment, declined charges, or invalid payment source within 30 days of notification. The PROPERTY OWNER/AGENT must notify THE COMPANY 30 days prior to intended cancellation in writing. No refunds or returns on unused balances.

NOTICE OF RIGHT TO CANCEL

FOR INFORMATION ABOUT CONTRACTORS AND THE CONTRACTORS' REGISTRATION ACT, CONTACT THE NEW JERSEY DEPARTMENT OF LAW AND PUBLIC SAFETY, DIVISION OF CONSUMER AFFAIRS AT 1-888-656-6225.

NOTICE TO CONSUMER

YOU MAY CANCEL THIS AGREEMENT AT ANY TIME BEFORE MIDNIGHT OF THE THIRD BUSINESS DAY AFTER RECEIVING A COPY OF THIS AGREEMENT. IF YOU WISH TO CANCEL THIS AGREEMENT, YOU MUST EITHER:

- 1. SEND A SIGNED AND DATED WRITTEN NOTICE OF CANCELLATION BY REGISTERED OR CERTIFIED MAIL, RETURN RECEIPT REQUESTED; OR
- 2. PERSONALLY DELIVER A SIGNED AND DATED WRITTEN NOTICE OF CANCELLATION TO:

FOLEY MECHANICAL INC.
 11 BROAD STREET
 P.O. BOX 115
 MEDFORD NJ 08055

If you cancel this agreement **within the three-day period**, you are entitled to a full refund of your money. Refunds must be made within 30 days of the contractor's receipt of the cancellation notice.

I would like to cancel this Agreement:

Signed: _____ Date: _____

The undersigned accepts and understands the terms of this agreement:

PRINT	SIGN	DATE

An inspection of the above units has been performed and THE COMPANY accepts this agreement.

